



GREAT SERVICE MEMORABLE TRIPS



18th Edition
Driving Guide in the U.S. and Canada

TAKE THE TRIP OF A LIFETIME

With more than 5,000 locations worldwide, Avis is the ideal car rental choice for a memorable trip. Our premium vehicles, products and services come together to create an exceptional experience for every traveler. Start by building the perfect rental for your needs, then prepare for your trip, pick up your vehicle and enjoy the ride.

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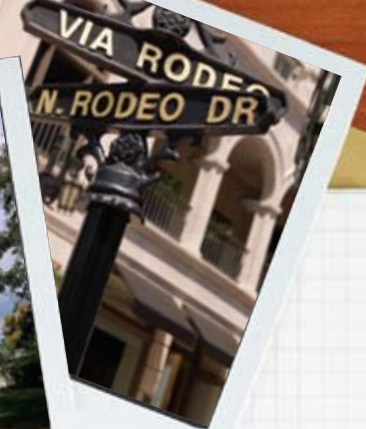
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PREPARATION & BOOKING



1. BE PREPARED

The first step to a fun and safe trip is making sure you are completely prepared. From checking that all your drivers are the proper age to remembering your credit card, the following guidelines will help to make sure you are ready for your trip.

MINIMUM AGE

Each customer and additional driver must meet the Avis minimum age requirement, which varies by location. An additional surcharge may apply for renters under 25 years of age.

DRIVER'S LICENSE

Non-U.S. and non-Canadian residents are required to present a valid driver's license and a passport from their home country. If the information on your driver's license is not written in the classic Latin alphabet, you must also present an International Driver's Permit.*

*For more information, ask your travel operator/travel agent or call Avis. An International Driver's Permit is not acceptable by itself.

CREDIT CARDS

Avis accepts major credit cards, including:

- American Express
- Diners Club (if issued outside the U.S.)
- MasterCard
- Visa

ADDITIONAL DRIVERS

Plan ahead for your trip. With all the driving you'll be doing, adding additional drivers is a smart and safe option. Check with your travel agent for full details on how to add drivers.



2. CHOOSE YOUR VEHICLE

The Avis Fleet offers a wide variety of vehicles to choose from. Whether you need a compact car, a family-friendly sedan or a minivan, we've got the perfect vehicle for you. And with Avis Cool Cars, you can put yourself behind the wheel of a sporty convertible or a plush luxury car.

Every Avis vehicle undergoes extensive quality control checks prior to each rental and our fleet is 100% smoke-free for a healthy, enjoyable experience. Plus, all of our vehicles are fully equipped with the amenities you love for a comfortable, easy drive. Amenities include: air conditioning, power steering, dual airbags, power windows and door locks, cruise control and more.



Recommended
Passenger Capacity



Recommended
Luggage Capacity

Group A: Economy Hyundai Accent or similar



4



1-2

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission



Earth-Friendly
28 mpg or more

Group B: Compact Ford Focus or similar



4-5



2-3

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission



Earth-Friendly
28 mpg or more

Group C: Intermediate Chevrolet Cruze or similar



5



2-3

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



Earth-Friendly
28 mpg or more

Group D: Standard Ford Fusion or similar



5



3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



Earth-Friendly
28 mpg or more

Group E: Full-Size Chevrolet Impala or similar



4-5



3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



Earth-Friendly
28 mpg or more

Group G: Premium Chrysler 300 or similar



5



3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



Avis features GM, Ford and Lincoln vehicles.

Car models mentioned are examples for each group. Not all car groups are available at all locations. Makes, models and car groups may vary in Canada.

Group H: Luxury Lincoln MKS or similar



5 3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group Z: Full-Size SUV Chevrolet Tahoe or similar



6-7 3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group F: Intermediate SUV Ford Escape or similar



4-5 3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Earth-Friendly
28 mpg or more

Group L: Premium SUV Chevrolet Suburban or similar



7-8 4-5

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group W: Standard SUV Ford Edge or similar



5 3-4

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group V: Minivan Dodge Grand Caravan or similar



7 4-5

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group S: Standard Elite SUV Chevrolet Traverse or similar



5-6 4-5

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group P: Passenger Van Ford Econoline Van or similar



12 6-7

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Avis features GM, Ford and Lincoln vehicles.


Car models mentioned are examples for each group. Not all car groups are available at all locations. Makes, models and car groups may vary in Canada.

Group K: Convertible

Ford Mustang Convertible

 4  2-3

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

 *Earth-Friendly
28 mpg or more*



Cool Cars Group XA:

Chevrolet Corvette

 2  1-2

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



Cool Cars Group XH:

Ford Mustang

 4  1-2

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control




Cool Cars Group XC:

Toyota Prius Hybrid

 4  1-2

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



 *Earth-Friendly
28 mpg or more*

Avis features GM, Ford and Lincoln vehicles.

Car models mentioned are examples for each group. Not all car groups are available at all locations. Makes, models and car groups may vary in Canada.



3. CHOOSE YOUR COVERAGE

LOSS DAMAGE WAIVER (LDW)

LDW is an optional coverage that reduces or eliminates your financial responsibility for all loss and damage to your Avis vehicle, due to: collision, theft, vandalism or any other cause. Remember, LDW is not insurance. If you do not accept LDW, you are responsible for all loss or damage.

EMERGENCY SICKNESS PROTECTION (ESP)

Only available in the U.S.

ESP provides international renters with a non-U.S. passport with coverage for certain medical expenses occurring during the rental period. ESP also covers all members of the traveling party.

ADDITIONAL LIABILITY INSURANCE (ALI)

Only available in the U.S.

ALI is a special optional service that provides additional liability insurance within specified limits above the limits provided in the Avis Rental Agreement. ALI protects you and authorized operators against claims made by third parties against you for bodily injury/death and property damage caused by operation of an Avis vehicle.

PERSONAL ACCIDENT INSURANCE (PAI)

If you are in an accident during the rental, as a driver or passenger, this option will cover accidental death and medical expenses resulting from accidental injury in the U.S. In Canada, it covers accidental death and accidental dismemberment only.

PERSONAL EFFECTS PROTECTION (PEP)

PEP is optional coverage for your personal belongings. PEP insures all members of the renter's traveling party against risks of physical loss or damage to the insured property during your rental.

ENHANCED LIABILITY INSURANCE (ELI)

Only available in British Columbia-Canada.

Provides the renter with \$4,000,000 of automobile liability insurance in addition to the minimum liability protection limits required by law under the Avis rental agreement (\$1 million). ELI insures the renter and authorized drivers against claims made by any third party against the customer for bodily injury, death and property damage caused during the rental.

Your rate or package may include one or more of these coverages, so please check with your tour operator/travel agent.



4. CHOOSE YOUR PRODUCTS AND SERVICES

where2® GPS

Stay on track with audible turn-by-turn, point-to-point directions. Our GPS is complete with a touch screen, 3D map, more than 40 languages and much more.

Avis e-Toll™

Only available in the U.S.

Keep your trip moving by paying for tolls through the electronic toll lanes. Electronic toll lanes allow you to pay tolls through a device in your car instead of paying a toll collector. It's important to note that the names of electronic toll lanes vary by state, so look for signs signaling electronic payment. Avis e-Toll is already installed in most vehicles, so just ask for an e-Toll enabled car when making reservations.

Avis e-Receipt™

Avis proudly offers the convenience of keeping your rental paperless. Within minutes of your return, we'll e-mail a receipt right to your inbox. Simply supply your e-mail address at the time of rental.

Emergency Roadside Service (ERS)

For everything from mechanical problems to no spare tires, emergency assistance is available 24/7. Simply call toll-free **1-800-354-2847** to be connected to a service provider who will be dispatched to handle the problem. Additional charges may apply for other services such as fuel delivery, jump start, key replacement and lock out service.

Ski racks

If your trip includes a trip to the slopes, ski racks are available at select Avis locations in the northeastern and western U.S. and Canada.

Child safety seats

Keep your children safe by adding baby or child seats to your rental. Our wide range of safety seats ensures a safe trip for all your little ones. It is required by law to use safety seats when traveling with infants and children. Make sure to check before traveling.

Access Services People with Disabilities

This special service includes hand controls, spinner knobs and swivel seats. Select locations also feature oversized mirrors with advance reservations.

Roadside SafetyNet (RSN)

For added security, for a small daily surcharge, RSN will cover those rather expensive services that ERS does not, including key replacement and lock out service.



These services are optional and may be subject to availability at select locations for an additional fee.



PICKUP

EASY WAYS TO MAKE YOUR PICKUP FASTER

RENTAL COUNTER

Present the Avis representative with all your documents and information including:

- Reservation confirmation number
- Driver's license and International Driver's Permit (IDP)
- Credit card
- Pre-paid vouchers, if you have one
- Passport
- Return airline ticket if picking up vehicle at airport

Your Avis representative will then show you where to find your rental vehicle.

FUELING OPTIONS

We've taken the hassle out of refueling by offering three simple ways to refuel. Choose the option below that best fits your needs.

- **Gas Service Option**

Buy a full tank of gas, at prices no higher than local gas stations, ahead of your rental. You'll save both time and money.

- **Pay On Return**

If you don't have time to refuel before returning your vehicle, we'll handle it with Pay On Return. Simply pay for the fuel you use plus a service charge.

- **Bring Back Full**

Bypass charges by returning your vehicle with a full tank of gas.



YOUR U.S. AND CANADA RENTAL AGREEMENT

PICKUP

PICKUP

AVIS 110489131
Avis Rent A Car System, Inc.

Address and telephone number of renting location
Rate Code which determines rate values
Number of prepaid days
Optional services available
Sales tax: Percentages vary by state and county or province
One-way service fee may apply

Date and time car is rented
Date/time car is scheduled to be returned
Rental Agreement #
Car group
Mileage of car at time of rental
Mileage of car at time of return
Vehicle make/model
Method of payment
Name and address of renter

Car group
Car number
Rental Agreement #
Name
Customer AWD #
Date of check-out
Date of check-in
Total mileage
Charges
Total charges

Further information will vary by rental location
Renter's agreement to be billed in his/her local currency
Renter's signature

RENTER: 1248913107
RETURN: 1248913107
DATE IN: 12/48913107
DATE OUT: 12/48913107
RATE: 20/78
ROR: 1.07
PHONE: 516-222-5421
TIME: 301 TMR
*****OPTIONAL SERVICES*****
LW: 15.99/DAY ACCEPTED
PFI: 3.00/DAY ACCEPTED
PFI: 1.95/DAY ACCEPTED
PFI: 8.95/DAY ACCEPTED
TOTAL CHARGES
AMOUNT DUE CH US\$

RENTAL AGENT: 31549
RETURN AGENT: 12345

Note: This is an example of a U.S. Avis Rental Agreement, which varies by state.



RETURN



RETURNING YOUR CAR

Follow the signs for Avis car return when entering the airport lot.

- Take your car to the designated return area.
- Enter your mileage/kilometers, whether you purchased fuel during your rental and the fuel level on the front of your Rental Agreement.
- Give the Rental Agreement to the Avis representative.
- Receive a copy of your return receipt.

Any additional charges, such as sales tax, fuel service fee, etc., will be charged to your credit card.

RAPID RETURN®

For a faster, more convenient return, when available use Rapid Return. Instead of going to the rental counter, an Avis representative may meet you right at your car. Using a handheld return system, your receipt will be printed in seconds.

AVIS ONE-WAY SERVICE

If you are not traveling round-trip, Avis One-Way allows for car return in a different location than pickup. Speak with your travel agent or Avis representative about one-way travel options. See Mileage Distances Chart for U.S. cities on pages 34–35 and Canadian cities on pages 36–37.

AVIS ALWAYS TRIES HARDER

If you realize that you have left a personal item behind, call the Avis location where you dropped off your car as soon as possible.

You can find the phone number easily on your rental agreement. Our staff will personally check the vehicle for your missing item.

The earlier you report your item lost, the sooner we can help you find it.



TRAVELING IN THE U.S. AND CANADA

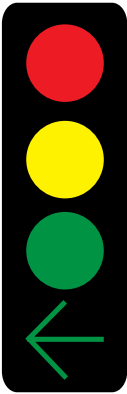


TRAVEL TIPS

- Familiarize yourself with the car before leaving the lot:
 - Adjust your mirrors
 - Adjust your seat
 - Locate all the gauges, window controls, lights, wipers, air/heat controls, etc.
- Ask Avis for directions. You may obtain directions and/or a map from an Avis Rental Sales Agent, an Avis® Preferred® Service Representative or the Exit Gate Attendant. Better yet, rent a *where2*® GPS for audible turn-by-turn directions.
- Obey all signs/speed limits.
- If your vehicle is bumped from behind, do not stop on the roadway or shoulder unless safe to do so. Drive to the nearest public area and call for police assistance. For emergency, dial 911.
- If advised by another motorist of problems with your vehicle, do not stop until reaching a service station or well-populated area.
- Do not stop for flashing white lights. Lights on U.S. and Canadian emergency vehicles are red or red and blue.
- Do not pick up hitchhikers under any circumstances.
- Driving Under the Influence (DUI) of alcohol or drugs is against the law and is considered a very serious offense in the U.S. and Canada. It is a violation of the Rental Agreement if you drive under the influence.
- Remember that wearing seat belts and using child safety seats for infants and small children is mandatory in all U.S. states and Canadian provinces.
- Talking and texting on mobile phones and other personal communication devices while driving is illegal in many states and most big cities, unless the driver is using a hands-free device. Check for local restrictions.
- If your car is not operating properly, drive to a well-lit area before stopping. Call Avis Emergency Roadside Assistance: **1-800-354-2847**.
- If someone on the road indicates that they need assistance, do not stop. Instead, obtain a description and notify the authorities/police. For emergency, dial 911.
- If you are lost, and your vehicle is equipped with *where2*® GPS, please utilize this service. Otherwise, find a nearby gas station, police station or public place and ask for assistance.
- Keep all doors and windows locked at all times.
- Stow all valuables out of sight.
- Park only in a lighted area. Always check the interior and exterior of your vehicle before you enter.



UNDERSTANDING ROAD SIGNS



- Steady Red**—Stop; do not go until the light is green.
- Flashing Red**—Stop; yield the right-of-way and go when it is safe.
- Steady Yellow**—Light changing to red; be ready to stop.
- Flashing Yellow**—Caution.
- Steady Green**—Go.
- Green Arrow**—Proceed in that direction.

In some states/provinces, unless otherwise posted, you may make a *right turn* at a steady red light after coming to a *full stop* and yielding the right-of-way to oncoming traffic.

One Way Traffic Do Not Enter	No Parking	No Pedestrians	No Right Turns
No U-Turns	Turn Right or Go Straight	Right Turn Only	Keep Right of the Divider
Railroad Crossing	Divided Highway Ends	Merging Traffic	Not a Thru Street
Indicates Lane Ending; Merge	Sharp Right Turn	Traffic Signal Ahead	Deer Crossing
Gas	Food	Hospital	Lodging

U.S. National Interstate Highway	U.S. Highway	Trans-Canada Highway	U.S. Highway Exit
Speed Limit Regulation	Yield Right-of-Way at Intersection	Stop at Intersection	One Way Traffic in Arrow's Direction

MILEAGE DISTANCES
BETWEEN U.S. CITIES

	Atlanta	Boston	Chicago	Dallas	Denver	Houston	Las Vegas	Los Angeles	Miami	New Orleans	New York	Phoenix	San Francisco	Seattle	Washington D.C.
Atlanta		1095	715	805	1437	844	1920	2230	675	499	884	1832	2537	2730	657
Boston	1095		983	1815	1991	1886	2500	3036	1539	1541	213	2664	3179	3043	440
Chicago	715	983		931	1050	1092	1500	2112	1390	947	840	1729	2212	2052	695
Dallas	805	1815	931		801	242	1150	1425	1332	504	1604	1027	1765	2122	1372
Denver	1437	1991	1050	801		1032	885	1174	2094	1305	1780	836	1266	1373	1635
Houston	844	1886	1092	242	1032		1525	1556	1237	365	1675	1158	1958	2348	1443
Las Vegas	1920	2500	1500	1150	885	1525		289	2640	1805	2486	294	573	1188	2568
Los Angeles	2230	3036	2112	1425	1174	1556	289		2757	1921	2825	398	403	1150	2680
Miami	675	1539	1390	1332	2094	1237	2640	2757		892	1328	2359	3097	3389	1101
New Orleans	499	1541	947	504	1305	365	1805	1921	892		1330	1523	2269	2626	1098
New York	884	213	840	1604	1780	1675	2486	2825	1328	1330		2442	3036	2900	229
Phoenix	1832	2664	1729	1027	836	1158	294	398	2359	1523	2442		800	1482	2278
San Francisco	2537	3179	2212	1765	1266	1958	573	403	3097	2269	3036	800		817	2864
Seattle	2730	3043	2052	2122	1373	2348	1188	1150	3389	2626	2900	1482	817		2755
Washington D.C.	657	440	695	1372	1635	1443	2568	2680	1101	1098	229	2278	2864	2755	

MILEAGE/KILOMETRE DISTANCES
BETWEEN CANADIAN CITIES

Miles are in the white area.
Kilometres are in the blue area.

	Calgary, AB	Charlottetown, PEI	Edmonton, AB	Fredericton, NB	Halifax, NS	Medicine Hat, AB	Montreal, QU	Ottawa, ON	Prince Rupert, BC	Quebec City, QU	Regina, SK	St. John's, NF	Saskatoon, SK	Sault Ste Marie, ON	Thunder Bay, ON	Toronto, ON	Vancouver, BC	Victoria, BC	Whitehorse, YK	Windsor, ON	Winnipeg, MB	Yellowknife, NWT
Calgary, AB		4964	294	4586	5059	293	3739	3540	1508	3998	763	6245	623	2742	2051	3471	1061	1080	2314	3857	1371	1915
Charlottetown, PEI	3085		4983	378	426	4581	1218	1418	6471	965	4154	1253	4413	2222	2912	1986	6080	6161	7332	2122	3593	6698
Edmonton, AB	183	3096		4605	5078	524	3829	3720	1464	4088	843	6264	526	2922	2232	3651	1289	1300	2048	4021	1350	1757
Fredericton, NB	2850	235	2861		473	3944	899	1099	6093	634	3776	1659	4035	1844	2534	1667	5702	5783	6954	1744	3215	6320
Halifax, NS	3144	265	3155	294		4624	1372	1512	6468	962	4151	1347	4410	2212	2903	2080	6071	6151	7329	2119	3590	6436
Medicine Hat, AB	182	2847	326	2451	2873		3356	3157	1891	3615	515	5810	462	2447	1757	3176	1352	1463	2751	3546	988	2460
Montreal, QU	2323	757	2379	559	853	2085		182	5247	257	2930	2499	3189	998	1688	523	4856	4936	5767	904	2368	5474
Ottawa, ON	2144	881	2312	683	940	1962	113		5047	459	2730	2698	2935	798	1488	396	4656	4737	5908	901	2169	5274
Prince Rupert, BC	937	4021	910	3786	4019	1175	3260	3136		5506	2317	7752	2048	4249	3559	4978	1509	1590	1408	5280	814	2722
Quebec City, QU	2484	600	2540	394	598	2246	160	285	3421		3189	2246	3448	1257	1947	787	5115	5195	6367	1157	2627	5733
Regina, SK	474	2581	524	2346	2579	320	1821	1696	1440	1976		5435	254	1932	1242	2661	1790	1889	2892	3035	572	2601
St. John's, NF	3881	779	3892	1031	837	3610	1553	1677	4817	1396	3377		5701	3503	4053	3266	7073	7184	8370	3617	4737	8051
Saskatoon, SK	387	2742	327	2507	2740	287	1982	1824	1273	2143	158	3543		2338	1648	3067	1699	1810	2632	3418	777	2339
Sault Ste Marie, ON	1704	1381	1816	1146	1375	1521	620	496	2640	781	1201	2177	1453		704	729	3710	3821	4769	1099	1370	4476
Thunder Bay, ON	1274	1809	1387	1575	1804	1092	1049	925	2212	772	2518	1024	437	444		1419	3020	3131	4079	1789	692	3786
Toronto, ON	2157	1234	2269	1036	1292	1974	325	246	3093	489	1654	2029	1906	453	882		4439	4550	5498	371	2100	5207
Vancouver, BC	653	3378	801	3543	3772	840	3017	2893	938	3178	1112	4395	1506	2305	1877	2758		111	2434	5557	2339	2784
Victoria, BC	671	3828	801	3593	3822	909	3067	2944	988	3228	1174	4464	1125	2374	1946	2827	69		2515	4920	2451	2895
Whitehorse, YK	1438	4556	1273	4321	4554	1709	3584	3671	875	3956	1797	5201	1635	2963	2535	3416	1512	1563		5645	3398	3050
Windsor, ON	2397	1319	2499	1084	1317	2203	562	560	3283	719	1886	2248	2124	683	1112	231	3453	3057	3508		2470	5575
Winnipeg, MB	852	2233	839	1998	2231	614	1471	1348	506	1632	355	2944	483	851	430	1305	1453	1523	2111	1535		3109
Yellowknife, NWT	1190	4193	1091	3928	4000	1528	3402	3278	1692	3563	1615	5004	1454	2782	2353	3235	1730	1799	1895	3465	1930	

[illegible]

NOTES

THANKS FOR RENTING WITH AVIS



FOR EMERGENCY ROADSIDE SERVICE:

From anywhere in the U.S. or Canada, call the Avis
24-hour, toll-free hotline: **1-800-354-2847**.

FOR RESERVATION INFORMATION OR TO EXTEND YOUR RENTAL, CALL TOLL-FREE:

U.S. **1-800-331-1212**

Canada **1-800-879-2847**

Hearing Impaired, TDD/TYY **1-800-331-2323**

Visit us online at **avis.com** or **avis.ca**

Travel Agent Support **gds.support@avisbudget.com**



Informational purposes only. Avis makes no warranty or representation that this information will be complete or accurate, and it is the renter's sole obligation to be in compliance with all laws and regulations.