

Booking Avis through Amadeus

Avis is a Complete Access Plus Participant

Complete Access Plus – Benefits

Complete Access Plus allows you, the travel agent, to see exactly the same rates as an Avis reservation agent.

The information displayed comes directly from Avis, whether you do a single or a multi-company display.

What you see is what you can book!

Estimated Total – Benefits

The added benefit of Complete Access Plus is that Avis will now provide an **Estimated Total**. This will be sent to Amadeus directly from the Avis 'Wizard' system. No longer will you have to calculate the total – Avis will do it for you! The price is made up as follows:

- Base Rate
- Applicable taxes
- All mandatory charges
- One-way fee – if applicable

Accurate price for your customer's request!

Car Rate Features – Benefits

For Avis, you now no longer need to look at the CT display but the CR display. All rate details will now be in the **Car Rate Features**. The new display will give you better and clearer information – directly from Avis! Here we will give you a total breakdown of the price, of what is included and what is optional.

Total breakdown of Estimated Total Rate!



Car Availability and Rates Display (CA)

Multi-company direct entry (airport location)	CAMIA23OCT-4/ARR-1000-1000
Single company direct entry (airport location)	CAZIMIA25MAR-3/ARR-1000-1000
Single company direct entry (non-airport)	CAZILONC014APR-3/ARR-1200-1200
Single company direct entry (using ID number)	CAZILON01JUN-03JUN/ARR-0900/RT-0900/ID-E4D04M
Single company direct entry (using CD number)	CAZIMIA01JUN-07JUN/ARR-0900/RT-0900/CD-A555000
Display availability for a PNR flight segment	CAS3
Single company availability for a PNR flight segment	CAZIS2
Car availability from a location list	CAAB16SEP-3/ARR-1000-1000

Car Rate Features (CR)

Request car rate features from a rate display	CR2
Request car rate features from a CA+ segment	CRS2
Request car rate features with specific categories	CR1/TAX/COV/SUR

Car Location List (CL)

Display car location list	CLNCE
Display car location list for vicinity	CL NYC-C
Display car location list for a specified company	CLZISFO

Car Sell (CS)

Sell from a car availability display	CS3
Sell from a PNR flight segment	CSZIS3/VT-ICAR
Direct sell	CSZIMIA23SEP-4/ARR-1000-1000/VT-ECAR

Car Terms (CT)

Request Car Terms from a rate display	CT2
Request Car Terms with specific categories	CT2/ADV/COV

Car Policy (CPO)

Request specific car policy information	CPOZICDG
Request specific car policy category	CPOZIMAD/COV
Car make policy for a specific vehicle type	CPOZIMIA/VEH/VT-ICAR

Car Company Location Policies

Check car company policies at a specific airport	GGCARZIMIA
Display car details from a PNR	RTSVCCx

What do the screens look like?

Amadeus - EXTRAI Personal Client

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** BLOCK TEST SYSTEM ** TPF4.1 12 ** CP-X3 **
CANTABIMAY-7/ARR-1200-1200
** AMADEUS CAR RATE AVAILABILITY ** CHECK POLICIES: USE CT OR CR
MIA MIAMI/US/FL:MIAMI INTL
ARRIVAL:WEO1MAY02/12:00 RETURN:WEO0MAY02/12:00

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IT	ZI+AVIS	A TYPE	WEEKLY-GBP	ESTIMATED-GBP	KM/H	CHRG	STC	V
**	EXTRA CHARGES MAY APPLY ON RATES BELOW **							
20	NF ALL AMERICN	ECAR	45.62#*		UNL		111	V
30	RR/FIESTA	ECAR	69.48#*		UNL		111	V
40	CD CONTINENTAL	ECAR	70.10#*		UNL		111	V
50	VR SPEC ALTY	CCAR	77.19#*		UNL		111	V
6T	IA INTERAMER	ECAR	77.19#*		UNL		111	V
7D	EQ ECUADOR	EDAR	84.21#*		UNL		11	V
8D	AL/ALAND	EDAR	90.53#*		UNL		111	V
9T	ZT/THRIFY	EDAR	91.19#*		UNL		111	V
100	AC ACE FLORIDA	ECAR	93.33#*		UNL		111	V
11T	ZL/NATIONAL	ECAR	97.55#*		UNL		111	V
12T	ET/ENTERPRISE	ECAR	105.20#*		UNL		111	V

R-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY +-C/A PLUS RATE
S-SURCHARGES T-TAXES C-COVERAGE V-VEHICLE INFORMATION
OTHER APPLICABLE RATES MAY EXIST - CHECK DAILY PLANS
MORE
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Connected to gateway Amadeus

Preferential position for car providers returning estimated total rates

Estimated Total rate column

Amadeus - EXTRAI Personal Client

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** BLOCK TEST SYSTEM ** TPF4.1 12 ** CP-X3 **
CRI
*** AVIS COMPLETE ACCESS PLUS RATE FEATURES ***
AVIS THANKS YOU FOR YOUR BUSINESS
AND FOR USING AMADEUS RATE FEATURES
WEO1MAY02/12:00-WEO0MAY02/12:00
RATE IS AVAILABLE

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1)	GBP	120.71 *		
RATE INFORMATION ----- R - RAT				
ESTIMATED TOTAL / CURRENCY:USD				217.93
INCLUSIVE OF				
BASE RATE 07DAYS/00HOUR		172.00		
STATE TAX		12.29		
SURCHARGE		17.15		
AIRPORT SURCHARGE		15.48		
RATE	CURRENCY:USD	172.00/	UNL	
EXTRA DAY		40.00/	UNL	
EXTRA HOUR		14.34/	UNL	
TAX INFORMATION ----- T - TAX				
6.500 PERCENT STATE TAX				*INCL IN ESTIMATED*
SURCHARGES ----- S - SUR				
- SURCHARGE				*INCL IN ESTIMATED*

MORE
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Breakdown of Estimated Total rate

Clear indication whether included in estimated total, included in the base rate, mandatory or optional

INCL IN ESTIMATED
INCL IN ESTIMATED

ACRIS vehicle classification

Vehicles are classified by a four letter code to describe their size/**class**, vehicle **type**, **transmission** type and whether the vehicle has **air-conditioning** or not.

Class	Type	Transmission	Air-Conditioning
M Mini	C 2/4 door car	A Automatic	R Yes
E Economy	B 2 door car	M Manual	N No
C Compact	D 4 door car		
I Intermediate	W Wagon (estate)		
S Standard	V Van (passenger)		
F Fullsize	L Limousine		
P Premium	S Sports		
L Luxury	T Convertible		
X Special	F 4-wheel drive		
	P Pick-up		
	X Special		
	K Van (cargo)		



Some examples

Class	Example	People	Luggage	Doors
E Economy	Opel Corsa 1.2 ECMN			3
C Compact	Opel Astra 1.4 CDMR			5
I Intermediate	Renault Laguna 1.8 IDMR			4
S Standard	Audi Avant 2.0 SWMR			5
F Fullsize	Renault Espace 2.2 FVMR			5
P Premium	Opel Omega Elite 3.0 PDMN			4
L Luxury	Mercedes CLK230 Conv LTAR			2

Some facts you might not have known about Avis

- Avis has seamless connectivity with Amadeus for on-line, real-time reservations
- Avis has been the market leader in Europe since 1973
- Market leader in Europe, Africa, Middle East and Asia
- Avis is the second largest general use car rental business in the world
- Avis has approximately 5,000 locations worldwide
- Approximately 25 million rentals per year worldwide, that's 4 rentals every 5 seconds
- Locations in over 170 countries worldwide
- Avis has over 70 travel related partners worldwide
- On average Avis has approximately 300,000 vehicles on our worldwide fleet
- Nearly new vehicles, on average we keep our vehicles for just over 6 months
- At European airports 1 in 4 customers choose to rent with Avis
- Our European business customers include 75% of the top 500 companies

Quick reference to some Avis and car rental 'jargon'

AAN	Avis Assigned Number – <i>for non-ABTA agents</i>
ACRISS	Association of Car Rental Industry Systems Standards (<i>for European Car Rental Companies</i>) – <i>Avis is a member of ACRISS</i>
ALI	Additional Liability Insurance (<i>USA only</i>) – <i>Motor liability cover up to US\$ 1 million for third parties, including passengers</i>
AWD	Avis Worldwide Discount number – <i>an Avis code which provides a customer or group of customers access to Avis special rates</i>
CDW	Collision Damage Waiver – <i>Covers accidental damage to the vehicle</i>
Express Preferred	Avis' speed of service programme
FlyDrive	Airline and Car rental package, programme or product
FTN	Frequent Traveller Number – <i>reference number or code for Frequent Traveller Programme</i>
FTP	Frequent Traveller Programme
GDS	Global Distribution Systems – <i>Global reservations systems for the travel industry e.g. Amadeus</i>
PAI	Personal Accident Insurance – <i>Covers death or injury to driver and passengers while with the vehicle</i>
T&M	Time and Mileage – <i>relating to a car rental, duration and mileage covered</i>
TMI	Time, Mileage and Insurances
TID	Travel Industry Designator – <i>alternative to an IATA number</i>
TP	Theft Protection (<i>Europe & Africa only</i>) – <i>Covers loss or damage to the vehicle caused by theft</i>
VIPCO	VIP Company – <i>relates to Company or Business account or special rate</i>
VLF	Vehicle License Fee – <i>Local Government tax applicable in some countries as a rental registration fee</i>

