



ZI

# Booking Avis through Worldspan

*Avis is a Source participant*

## **Car Quote Rate Display – Without air segment**

To sell a Corporate Discount or Contract rate

**CRN12APR14APRCDG/CZI/VEDMN/ARR-0900/DT-0900/CD-X123456/NM-TEST TMR**

To sell a specific rate use the appropriate rate code e.g. Founders Club

**CRN16MAR19MARLHR/CZI/VIDMR/ARR-BA662-0900/DT-0900/RC-SDI/NM-TEST TMR**

## **Car Quote Rate Display – With air segment**

The computer will read pick-up airport, date and time of arrival from the flight segment specified, in this example segment 1. The return date and time must be entered. To sell a Corporate Discount or Contract rate.

**CRNS1/D-21JUN/CZI/VEDMN/DT-1200/CD-X123456**

To sell a specific rate use the appropriate rate code e.g. Founders Club, for Avis founder

**CRNS1/D-21JUN/CZI/VIDMN/DT-1000/RC-SDI**

## **Car Source Display – Without air segment**

Low to high rates

With inclusive rates specified

**CRA12AUG15AUGFRA/CZI/ARR-1000/DT-1000**

**CRA12AUG15AUGFRA/CZI/ARR-1000/DT-1000/PL**

## **Car Source Display – With air segment**

Low to high rates e.g. with air segment 1

**CRAS1/D-15AUG/CZI/DT-0900**

## **Sell From a Car Source Availability**

Sell a car from line one of a car availability

**CR01**

## **Rules – Always check**

To obtain rules use the appropriate line number e.g. 1

Return to Car Availability Display

**CRR1  
CRA\***

## **Location Policy**

Display policy menu for London Heathrow

Display vehicle information (after policy display)

Display CDW information (after policy display)

**CRDLHR/CZI  
CRD\*MAKES  
CRD\*CDW**

## General information

General information index  
Europe main index  
Airport location list

**G/CAR/ZIZ**  
**G/CAR/ZIZ/P197**  
**G/CAR/ZIZ/P188**

## Optional entries

**/CD-** Corporate discount number  
**/ID-** Avis 'Wizard' number  
**/PUP-** Pick up point location code  
**/DO-** Drop off location code  
**/RC-** Rate code  
**/SQ-** Special equipment  
**/FT-** Frequent traveller number  
**/BS-** Booking source IATA, AAN or TIDS number  
**/G-** Guarantee  
**/SI-** Supplementary information only

**/CD-1234567**  
**/ID-1234567**  
**/PUP-LONC01**  
**/DO-LONC01**  
**/RC-SDI**  
**/SQ-PHN** (INFO CR/SQ-)  
**/FT-BA12345678**  
**/BS-912000000**  
**/G-CCVI1235678912345EXP04-02**  
**/SI-(up to 25 characters maximum)**

## Downtown Locations and One Way Rentals

To obtain the Downtown location codes enter  
– *example given will provide downtown locations for London*  
To book from the list of locations provided use the direct sell entry  
followed by location field  
To book a car from a non-stored location  
or . . . Drop-off point

**CRLON/CZI**

**/L-LONC01**  
**/PUP-LONC01**  
**/DO-LONC01**

e.g. for a One way rental using downtown location:

**CRN15AUG19AUGLON/CZI/VECMN/L-LONC01/ARR-0900/DT-0900/NM-TEST TMR**

## Car modification

How to modify the car and car segment  
– the @ symbol represents the change key  
Modify frequent traveller number segment 2

**CR@2/SI-REQ RED CAR**

**CR@2/FT-BA12345678**



## ACRIS vehicle classification

Vehicles are classified by a four letter code to describe their size/**class**, vehicle **type**, **transmission** type and whether the vehicle has **air-conditioning** or not.

<b>Class</b>	<b>Type</b>	<b>Transmission</b>	<b>Air-Conditioning</b>
<b>M</b> Mini	<b>C</b> 2/4 door car	<b>A</b> Automatic	<b>R</b> Yes
<b>E</b> Economy	<b>B</b> 2 door car	<b>M</b> Manual	<b>N</b> No
<b>C</b> Compact	<b>D</b> 4 door car		
<b>I</b> Intermediate	<b>W</b> Wagon (estate)		
<b>S</b> Standard	<b>V</b> Van (passenger)		
<b>F</b> Fullsize	<b>L</b> Limousine		
<b>P</b> Premium	<b>S</b> Sports		
<b>L</b> Luxury	<b>T</b> Convertible		
<b>X</b> Special	<b>F</b> 4-wheel drive		
	<b>P</b> Pick-up		
	<b>X</b> Special		
	<b>K</b> Van (cargo)		



## Some examples

<b>Class</b>	<b>Example</b>	<b>People</b>	<b>Luggage</b>	<b>Doors</b>
<b>E</b> Economy	Opel Corsa 1.2 ECMN			
<b>C</b> Compact	Opel Astra 1.4 CDMR			
<b>I</b> Intermediate	Renault Laguna 1.8 IDMR			
<b>S</b> Standard	Audi Avant 2.0 SWMR			
<b>F</b> Fullsize	Renault Espace 2.2 FVMR			
<b>P</b> Premium	Opel Omega Elite 3.0 PDMN			
<b>L</b> Luxury	Mercedes CLK230 Conv LTAR			

## ***Some facts you might not have known about Avis***

- Avis has seamless connectivity with Worldspan for on-line, real-time reservations
- Avis has been the market leader in Europe since 1973
- Market leader in Europe, Africa, Middle East and Asia
- Avis is the second largest general use car rental business in the world
- Avis has approximately 5,000 locations worldwide
- Approximately 25 million rentals per year worldwide, that's 4 rentals every 5 seconds
- Locations in over 170 countries worldwide
- Avis has over 70 travel related partners worldwide
- On average Avis has approximately 300,000 vehicles on our worldwide fleet
- Nearly new vehicles, on average we keep our vehicles for just over 6 months
- At European airports 1 in 4 customers choose to rent with Avis
- Our European business customers include 75% of the top 500 companies

## ***Quick reference to some Avis and car rental 'jargon'***

AAN	Avis Assigned Number – <i>for non-ABTA agents</i>
ACRISS	Association of Car Rental Industry Systems Standards <i>(for European Car Rental Companies)</i>
ALI	Additional Liability Insurance <i>(USA only)</i> – <i>Motor liability cover up to US\$ 1 million for third parties, including passengers</i>
AWD	Avis Worldwide Discount number – <i>an Avis code which provides a customer or group of customers access to Avis special rates</i>
CDW	Collision Damage Waiver – <i>Covers accidental damage to the vehicle</i>
Express Preferred	Avis' speed of service programme
FlyDrive	Airline and Car rental package, programme or product
FTN	Frequent Traveller Number – <i>reference number or code for Frequent Traveller Programme</i>
FTP	Frequent Traveller Programme
GDS	Global Distribution Systems – <i>Global reservations systems for the travel industry e.g. Worldspan</i>
PAI	Personal Accident Insurance – <i>Covers death or injury to driver and passengers while with the vehicle</i>
T&M	Time and Mileage – <i>relating to a car rental, duration and mileage covered</i>
TMI	Time, Mileage and Insurances
TID	Travel Industry Designator – <i>alternative to an IATA number</i>
TP	Theft Protection <i>(Europe &amp; Africa only)</i> – <i>Covers loss or damage to the vehicle caused by theft</i>
VIPCO	VIP Company – <i>relates to Company or Business account or special rate</i>
VLF	Vehicle License Fee – <i>Local Government tax applicable in some countries as a rental registration fee</i>

