



**AVIS**<sup>®</sup>

# COMPLIMENTARY UPGRADE

Valid for Mastercard Debit, and Standard  
Mastercard Credit cards issued within Europe only.

## TERMS AND CONDITIONS

**Validity period:** Valid for car rental reservations made in Europe, Middle East and Africa between 15th July to 15th November 2020. Rental must be completed by 15th December 2020. The complimentary upgrade only applies if you book using this website [www.avisworld.com/mastercard](http://www.avisworld.com/mastercard) and you pay using your Mastercard at the point of booking or collection of the vehicle.

**Validity Area:** Europe, Middle East and Africa.

**Entitlement:** This coupon entitles the bearer to a one-time upgrade to one car group higher than the car group reserved. The upgrade offer is applicable to a minimum rental length of 1 day and a maximum rental length of 28 days. Upgrade groups can vary at each location.

**Conditions of Use:** An advance reservation is required. Upgrades are subject to availability at the time of rental. Offer is only valid for a Mastercard customer only. Your Mastercard and coupon must be shown at time of rental; only one coupon per rental permitted.

May not be available during certain periods in certain countries. If reservation is for a car with manual transmission upgrade will be to a manual vehicle; if reservation is for a car with automatic transmission, upgrade will be to an automatic vehicle. Taxes, local government surcharges and optional items, such as insurances, additional driver fee and fuel service, are extra. This coupon is not transferable and not refundable. Renter must meet Avis age, driver and credit requirements.

Available upgrade for car groups A to B; B to C; C to D; D to E; E to F; F to G.

### Coupon No. UEPA021

#### Rental Sales Agent Instructions. For Internal use only.

Automated locations

- Assign vehicle one group higher than group reserved.
- Charge for vehicle group reserved.
- Complete rental details on certificate.
- Attach certificate to copy 1 of RA and submit to country HQ.

#### Country HQ handling instructions:

- Submit coupon to country Marketing Department.
- Renting country must absorb the cost of this promotion.
- Charge backs are not permitted.

Please complete the following information:

Location \_\_\_\_\_

Rental agreement no. \_\_\_\_\_

Date \_\_\_\_\_

