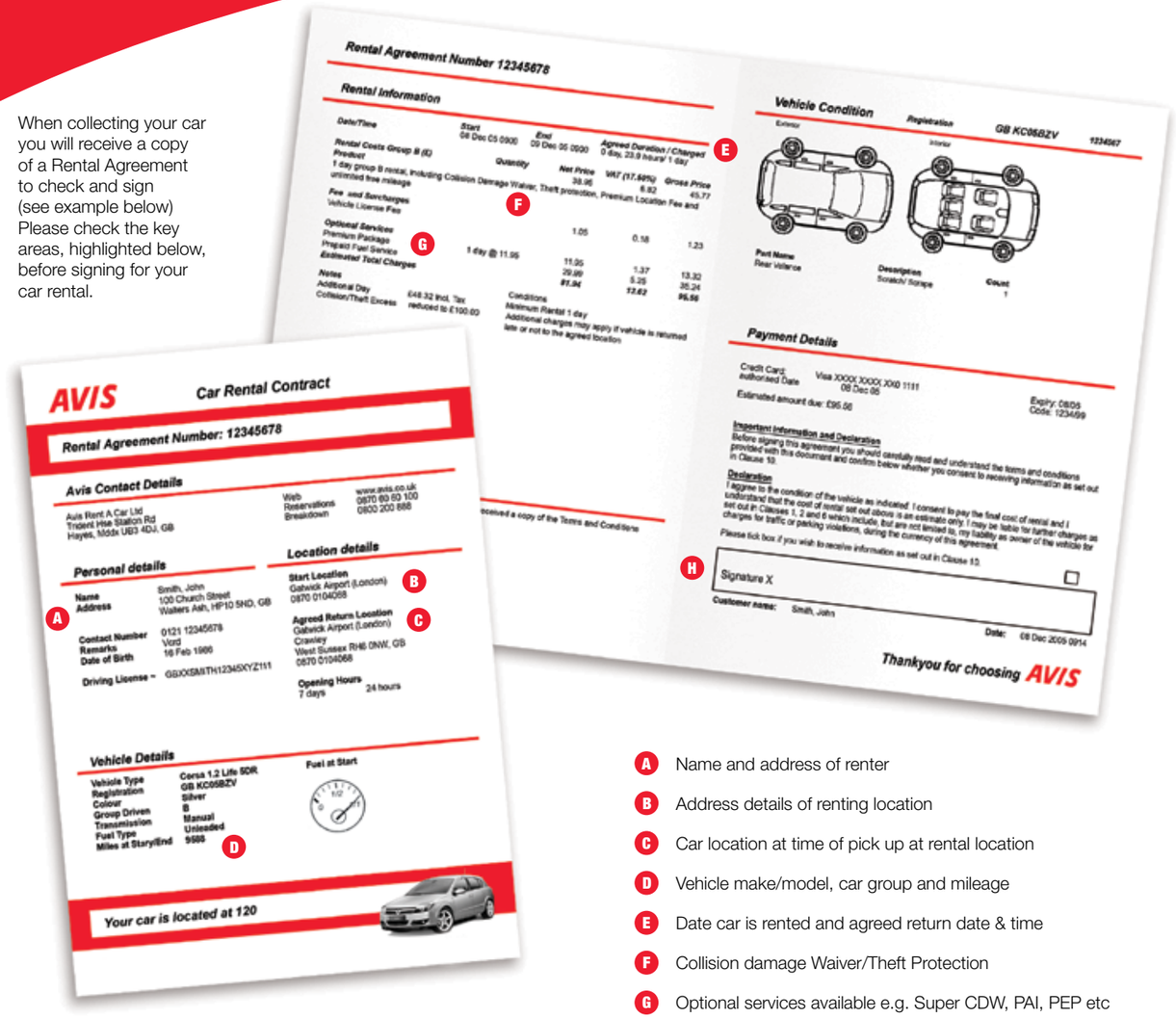
Your Avis Rental Agreement

When collecting your car you will receive a copy of a Rental Agreement to check and sign (see example below) Please check the key areas, highlighted below, before signing for your car rental.



- **A** Name and address of renter
- **B** Address details of renting location
- **C** Car location at time of pick up at rental location
- **D** Vehicle make/model, car group and mileage
- **E** Date car is rented and agreed return date & time
- **F** Collision damage Waiver/Theft Protection
- **G** Optional services available e.g. Super CDW, PAI, PEP etc
- **H** Renter's signature

Returning Your Car

- If you picked up your Avis car at an Avis Rental Location, please return your car to the same location at the agreed/ specified time.
- If you are returning your Avis car at the Airport, we strongly recommend returning your car at least one hour before your flight check-in time as delays can occur. Avis car hire is charged on a 24 hour basis. After collection of the car, missed deadlines will be charged by Avis at the full local rate e.g. if you collected your 3 day car hire on Monday at 1pm and returned it later than 1pm on Thursday, you will be charged. This charge will be based on the full local rate. If you return your car earlier than planned, no refunds will be made.
- When you return your car, it is at this stage that any optional insurances, optional services/charges and excesses are charged to your credit card. Check whether you have agreed to take Super CDW or Super TP. At Rapid Return locations a statement is provided instantly, where Rapid Return is not available the statement shall be generated and sent to your home address.
- You may settle your account in resort at the Avis desk by cash if the office is open. Please allow extra time to do this.
- Check the vehicle for damage and advise the rental agent.
- If you return your car earlier than planned, no refunds will be made and your rental will default to the local rate, please check the details printed on your contract are correct before you leave the rental office.

If you have any queries relating to your Avis booking or any of the above information, please telephone your Travel Consultant.

We wish you a fun and enjoyable holiday!



AVIS

Avis Made Easy



A guide to insurances and renting with Avis

www.avis.co.uk

Customer Care: **0844 544 6666**
Reservations: **0844 581 0159**

AVIS
We try harder.

At the Rental Location

When you arrive at the rental location you will need:

- **A** **Driving Licence** This will need to be held for at least one year and be from your country of residence. If the licence is of non-roman alphabet (e.g. japanese), then an international driving licence will be required. UK licence holders will need to take their ID card and its paper counterpart (old style UK licence still accepted).
- **B** **Credit Card** From a major credit card company. Purely for security when renting a car and will need to be in the name of the principal driver. In the USA if there are additional drivers they will also need to present a valid credit card.
- **C** **Avis Car Rental Voucher** If you have pre-booked your car. Please note: if your reservation has been pre-booked as paperless (Travel Agent) or No Voucher Required (Tour Operator) then you will not need a voucher. If this is not the case then your Travel Agent or Tour Operator will provide you with an Avis Car Rental Voucher.



You will be given a Rental Agreement (see overleaf for sample diagram) to check and sign. Please check all details, including the pick up and return dates, times and locations carefully. This states Avis' terms and conditions. If you purchase any of the optional insurances and/or services, please note that you will confirm acceptance of these on signing the Rental Agreement.

When collecting your car, please check it over and note any damage you may find on the Rental Agreement. This must also be countersigned by an Avis representative.

- **NB:** **Age Limits** Age limits can vary from country to country with both upper and lower limits. Most countries have no upper limit. As a good general rule the driver should be aged between 25 and 70 years old. For guidance, please check with Avis or contact your travel consultant for further information.
- **NB:** **Vehicle Damage** Check for any previous damage to the vehicle. Advise the rental agent if there is any damage before you drive the car away.

Your Avis car hire should include:

**Insurance excess may apply. Please ask for details at time of booking*

Theft Protection (TP)*

This covers the cost of replacing the rental car (or parts of it) if it gets stolen. You may have to pay an excess, which will vary by country, so please check at time of reservation.

Tax

The tax on the rate is included.

Airport Surcharge

This applies for rentals taking place from an airport.

Collision Damage Waiver (CDW)*

If the rental car is damaged, this will cover the cost of repairs. You will have to pay a fixed amount towards these repairs called an excess. This excess will vary by country so please check with Avis at time of reservation. (This coverage is known as LDW in Australia, USA and New Zealand).



Renault Clio

Unlimited Mileage (ULM)

There is no additional charge no matter how many miles the car is driven.

Third Party Liability Insurance

A compulsory insurance in case you damage someone or something else.

Excess explained:

In the event of there being an accident to or theft of the vehicle, then a sum of money (an excess) will be paid by the renter. The insurances, which are not automatically included in your Avis car hire (see optional insurances), will either waive or reduce the amount of the excess. These can be purchased locally at the rental station when you collect your car.

Optional Insurances

These are **not included**** in your Avis car hire and are payable locally at the end of your rental. Local taxes also apply. The amount of tax varies by country.

- **Super Collision Damage Waiver (Super CDW)** Where available, will reduce or eliminate the excess that you have to pay in the event of damage to the rental car. Purchased when you pick up the car.
- **Super Theft Protection (Super TP)** Where available, will reduce or waive the excess that you have to pay in the event of the car (or parts of it) being stolen. Purchased when you pick up the car.
- **Personal Accident Insurance (PAI)** Should you have an accident during the rental, as a driver or passenger, this will cover some medical expenses, accidental death payment and assistance/ rescue. If you have holiday insurance, you may not need this. Please check your own holiday insurance.
- **Super Personal Accident Insurance (Super PAI)** Simply covers more than the PAI plus personal effects/baggage and contingency expenses.

** these may be included in your rates in the USA, please check.

Optional Services and Charges

These are **not included** in your Avis car hire and are payable locally at the end of your rental. Local tax also applies. The amount of tax varies by country.

- **Additional Driver**
  The rental car is insured for one person only. Should you wish to add additional drivers, then please do so when you pick up your car. There will be an additional charge for each driver which is payable at the Avis Rental Location. A full driving licence for each additional driver (held for at least one year – three years in Cyprus) will also need to be provided at the time of rental.
- **Additional Equipment**
  e.g. child seats, ski racks, snow chains etc are available at extra cost. You can pre-book these before you travel but you will pay for them at the end of your rental. Pre-booking is subject to availability.
- **Fuel**
  In most countries, the car will have a full tank of fuel when you pick it up. If the fuel tank is not completely full when you return the car, a refuelling charge will apply. Some countries offer a full tank pre-purchase option which saves you filling up the car before returning it. Please check with Avis in resort.

  In Malta, you will be provided with half a tank of petrol and the charge will be added to your agreement. In Cyprus, you will be provided with a full tank of petrol and the charge will also be added to your agreement. In both countries, no refund will be made on fuel remaining in the tank.
- **One-way Rentals**
  If you plan to return the car to a different rental location, you must let us know in advance as a 'drop off' charge may apply which will be charged at the end of your rental. Please check at time of booking.
- **Delivery and Collection**
  If you have asked for your Avis car either to be delivered to you or collected from you, a charge may apply. This will be charged for at the end of your rental. Please ask when you make your reservation.
- **Road Fund Licence**
  Some countries charge an additional tax – e.g. to pay for the road network etc. This is not included and will be payable at the end of your rental.
- **Roadside Safety Net (US only)**
  Roadside Safety Net will provide customers with the added reassurance of having roadside service for items that are not normally included in the rental such as key replacement, flat tires, fuel delivery, lock out service, tire replacement and jump start assistance.

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